

SONA 2015

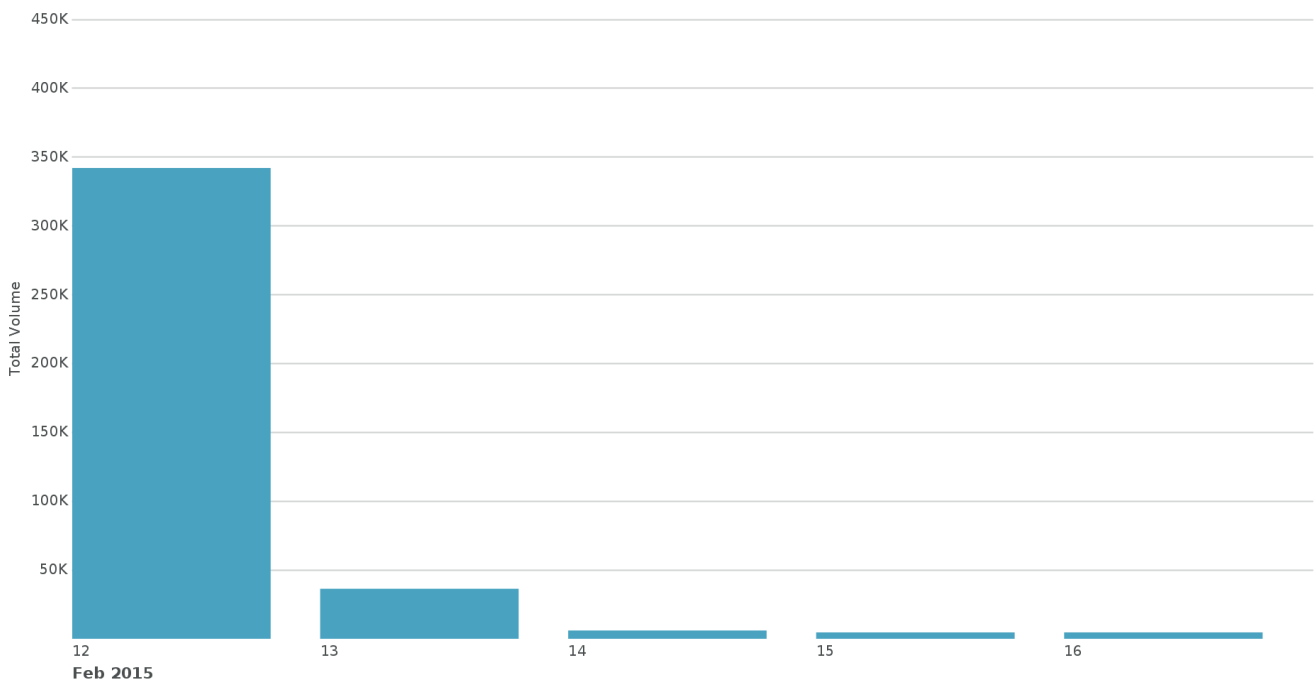


Volume for SONA 2015

12th February to 16th February 2015

393,735  **-99%**
Total Posts Total Post Volume

Total volume of tweets/posts between the 12th February and the 16th February came to 393,735. As per the graphic below; the vast amount of social media discussion pertaining to SONA2015 took place on Thursday the 12th with a total of 342 000 Facebook posts and Tweets. In the four days following the address, volume fell by a significant 99% to 4 652 tweets/posts on the 16th; indicating that SONA2015 has already moved out of the public's social media interest radar.



Sentiment



Neutral

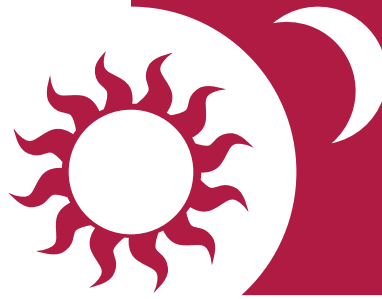


59%

Negative

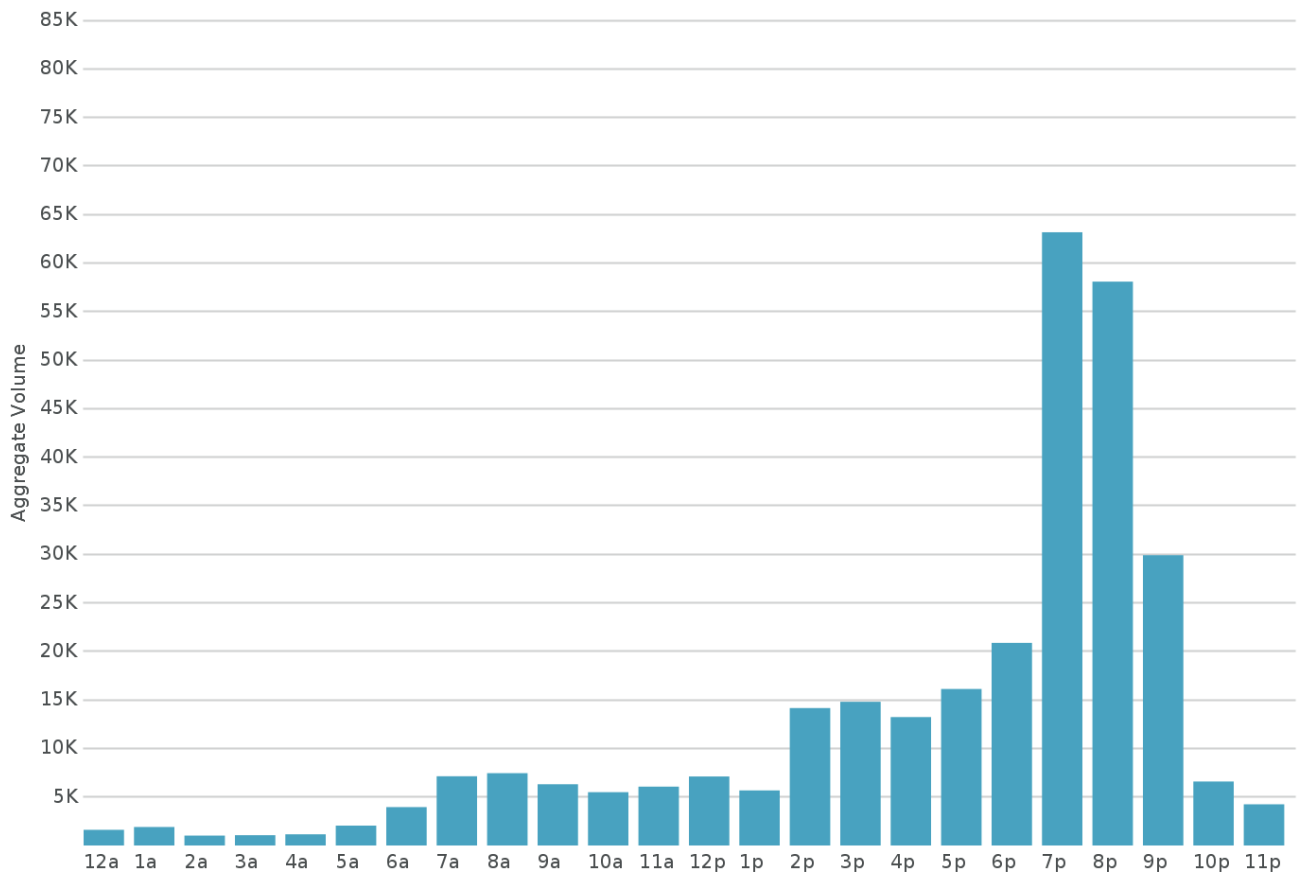


41%



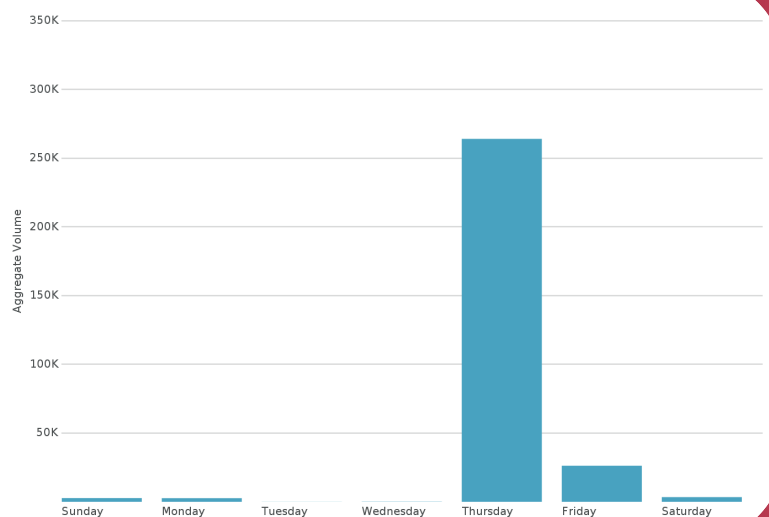
Day of Week & Time of Day

The Day and Time module Aggregates Twitter volume by day of week and hour of day to show periodic volume trends. Posts are aggregated based on the authors' local time.



The vast majority of social media conversations were generated during the actual SONA2015 address; on Thursday the 12th,

between 7pm and 8pm. After 8pm we see a general decline in conversation by about 50%.



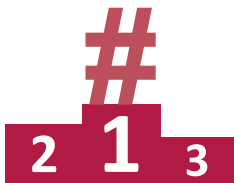


Top Mentions

The most frequently used Twitter handles in posts.

@ann7tv	11,000+	<div></div>
@mmusimaimane	8,200+	<div></div>
@presidencyza	4,800+	<div></div>
@carienduplessis	4,600+	<div></div>
@the_new_age	4,100+	<div></div>
@encanews	3,300+	<div></div>
@helenzille	2,800+	<div></div>
@da_news	2,500+	<div></div>
@parliamentofrsa	2,200+	<div></div>
@julius_s_malema	2,000+	<div></div>

As per the table above @ann7tv dominated twitter mentions with just over 11 000 mentions in relation to SONA2015. The DA's Musi Mainmane twitter handle came in with the second most mentions. This time last year, @helenzille was the second most mentioned Twitter user handle surveyed, (after @presidencyza), with 630 mentions in the 12 days leading up to SONA2014. The drive by the Office of South Africa's Presidency to elicit comment on #SONA2015 saw @presidencyza — official Twitter page of The Presidency of the Republic of South Africa — dominate Twitter mentions. The President's official Twitter account was the centre of debate. Although mentions of @julius_s_malema were trending prominently in the week leading up to the address; mentions of the handle have since dropped to the bottom of the table.



Top Hashtags

The most frequently mentioned hashtags in posts.

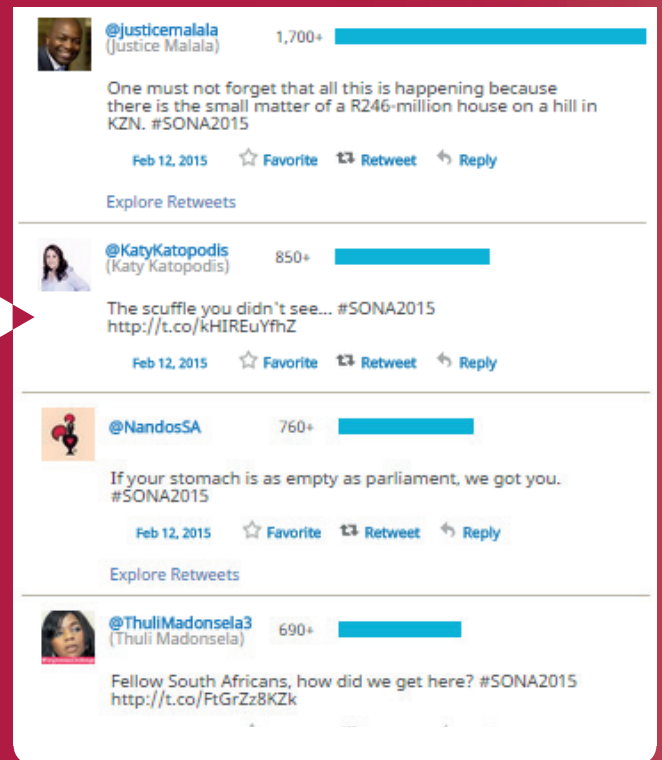
#sona2015	370,000+	<div></div>
#eff	11,000+	<div></div>
#bringbackthesignal	5,500+	<div></div>
#zuma	5,300+	<div></div>
#paybackthemoney	4,900+	<div></div>
#sona	4,400+	<div></div>
#ann7	3,600+	<div></div>
#sabcnews	3,100+	<div></div>
#da	2,300+	<div></div>
#sona2014	2,100+	<div></div>

The top trending hashtag for this year's SONA was #sona2015 — the designated hashtag, which was used just over 370 000 times. The second most used hashtag was #EFF which was used just over 11 000 times; its propensity being a direct result of the forced removal of EFF MPs from parliament during the address. Other key trending hashtags include #bringbackthesignal; the hashtag mantra used to draw attention to the fact that for almost an hour, the signal in parliament during the address was jammed. In response, opposition MPs began chanting the mantra and insisting the signal be returned before the session could resume. #zuma and #paybackthemoney also trended in significant numbers.



Top Retweets

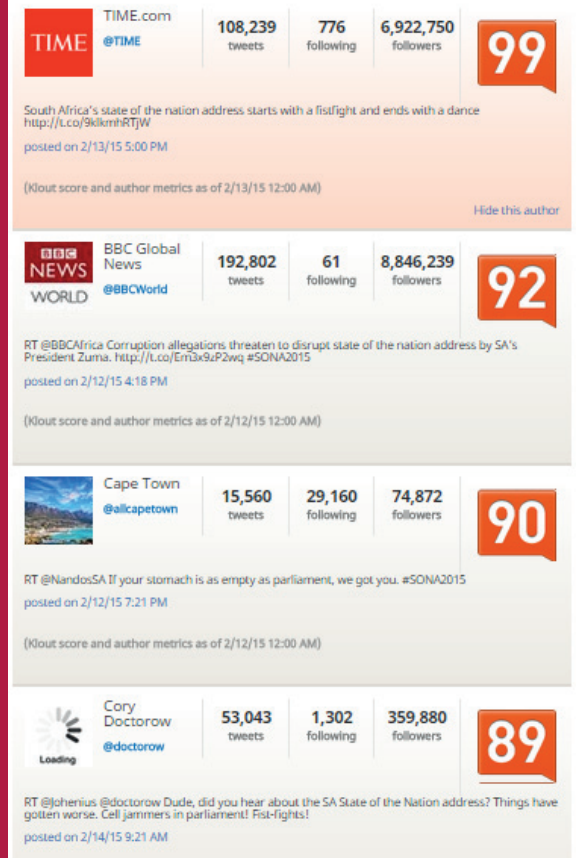
This refers to the most frequent retweets, including those done via the retweet button as well as those done manually. ENCA analyst Justice Malala bears the honour of the most retweeted tweet discussing SONA2015. He is followed by Eyewitness News Editor in Chief, Katy Katopodis. The only brand to feature prominently in the SONA2015 conversations and debate was of course Nandos, a company that never hesitates when it comes to sharp political satire.



The influence of these Twitter users was based on their respective Klout scores. The higher the Klout Score, the greater the influence. Influence for the purpose of this survey is deemed to be the ability to drive or direct social media action. The score is derived from a combinations of attributes, such as the ratio of reactions generated compared to the volume of content shared, as well as the size of the user's follower base. The most influential authors are those who potentially have the biggest effect on a topic or content.

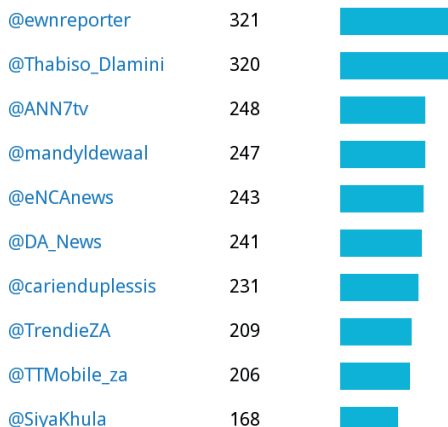


Most Influential Twitter Authors



MOST PROLIFIC

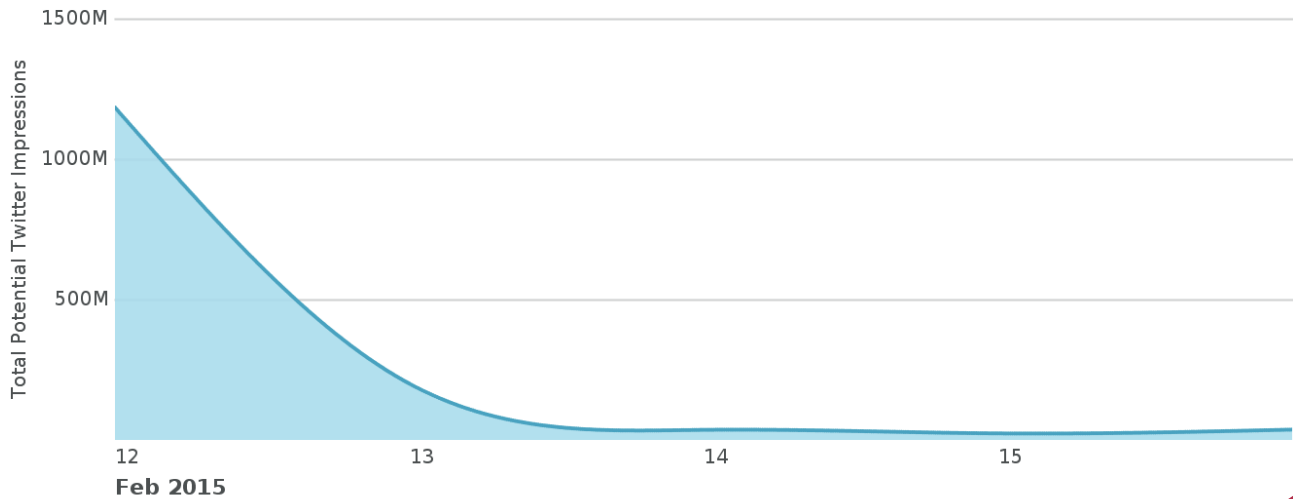
Ranks the top 10 unique Twitter authors by volume of tweets related to SONA2015. These are the most active authors in a conversation over a particular time period, regardless of their influence score.



Total Impressions

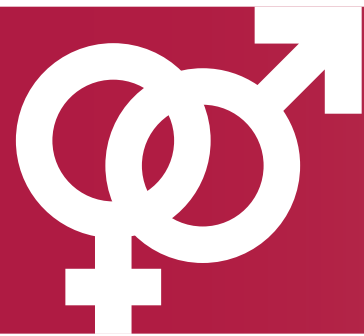
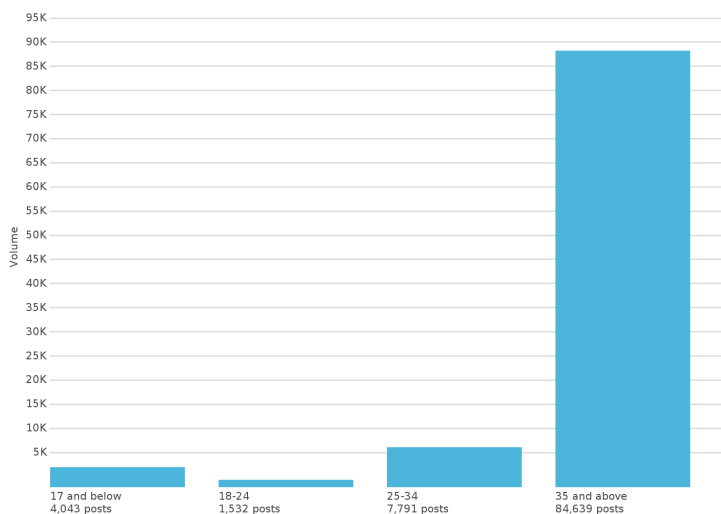
Calculates the total potential impressions for a topic on Twitter by summing up the followers of each Twitter author for a specified topic and time period.

1.5 billion total potential impressions



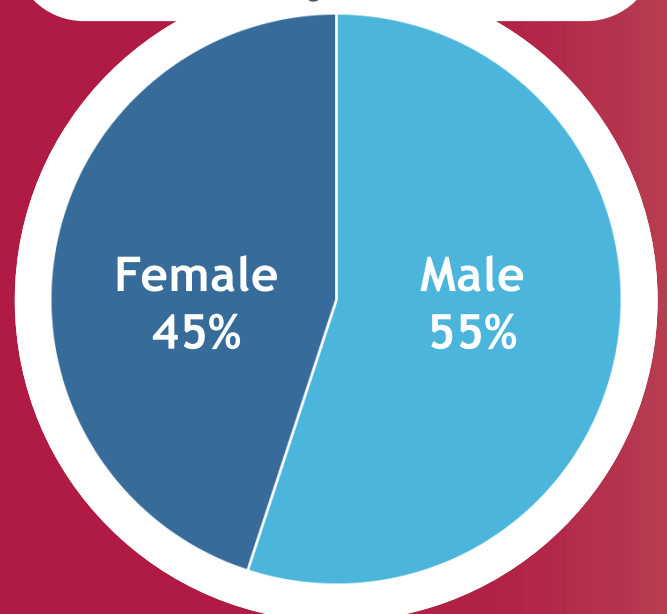
AGE

98,005 posts have an identifiable age. With the age bracket 35 and above accounting for the majority of posts/tweets discussing SONA2015.



Gender

113 000 tweets/FB posts have an identifiable gender. 55% of these authors are male; the remaining 45% are female.



Geo-location

277,754 posts have an identifiable location.

Location data is determined by user and site reported information on the Twitter, Facebook.

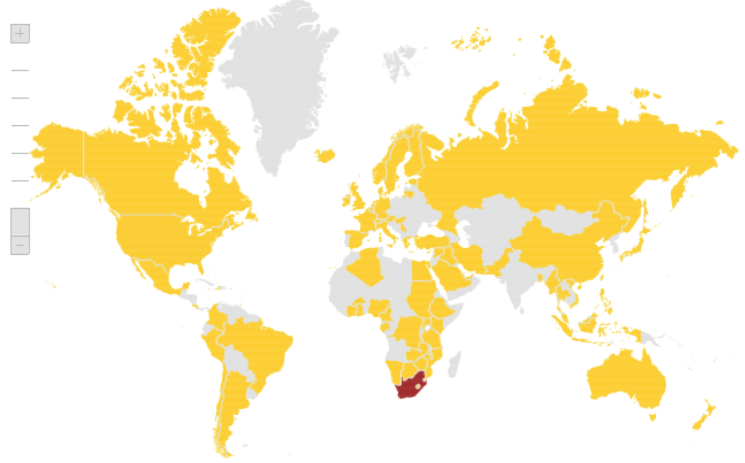
Twitter location data begins on September 22, 2009.

Facebook location data begins on May 1, 2009.

COUNTRY

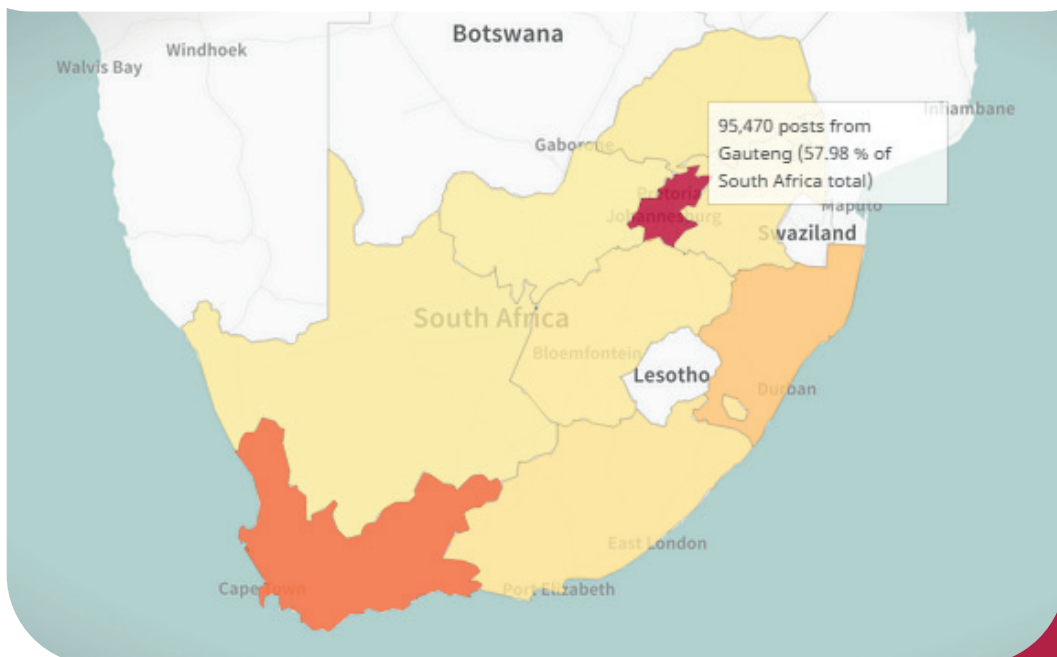
POSTS

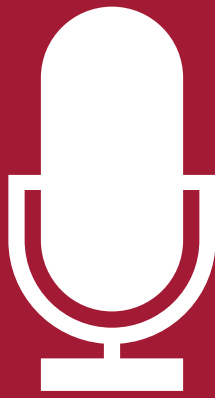
South Africa	264,399
United States	3023
United Kingdom	2892
Kenya	858
Namibia	706
Botswana	509
Zimbabwe	479
Egypt	450



Region Location

At a regional level, 57.98% (95,470 posts) of all tweets and Facebook posts came from Gauteng (65,176 of these came from JHB) and 25% (41,308 posts) came from the Western Cape (39,494 of these came from CPT). KZN accounted for 8.20%.





#SONAdebate & #SONAreply

Date Range: 16th February – 19th February 2015



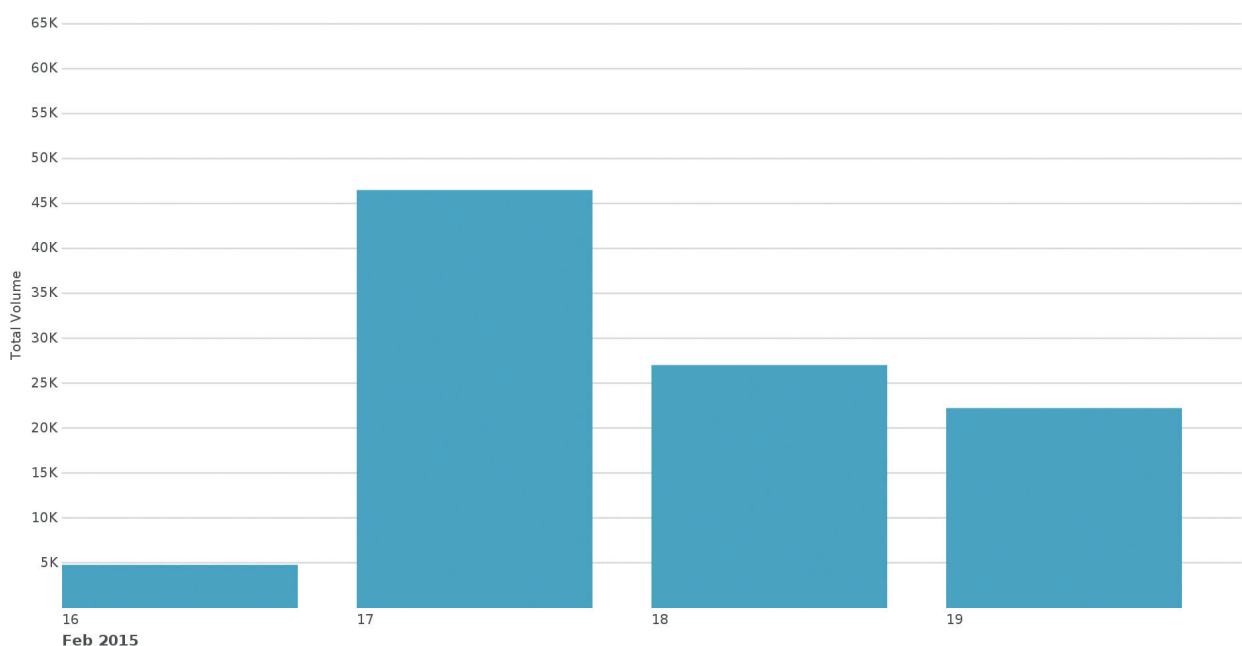
100,522

Total Posts

↑ 49%
Total Post Volume

Volume & % increase in Volume

Total volume of tweets/posts between the 16th February and the 19th February came to 100,522. As per the graphic below; the vast amount of social media discussion pertaining to SONAdebate took place on Tuesday the 17th with a total of 46,476 Facebook posts and Tweets. The stipulated time frame saw an increase of 49% in total post volume; indicating that SONA2015 conversation has re-entered the public's social media interest radar. Having said that, overall discussions concerning SONA2015 have declined by 74% when comparing the previous data sample range between the 12th and 16th of February (which produced 393,735 posts/tweets).





Sentiment

Please note that posts/tweets that were categorised as positive were lumped into the 'neutral sentiment category'; given the low volume of positive sentiment. Ornico's SocialTrac divided surveyed Twitter and Facebook posts into Neutral and Negative. Sentiment analysis on the Twitter and Facebook posts showed that the overwhelming majority of sentiment relating to SONAdebate and SONAreply was negative. 29% of posts were deemed Neutral, and 71% Negative. If we compare sentiment across the previous date range monitored (12th February – 16th February). Negative sentiment dominated the 17th, 18th and 19th of February.

Neutral



29%

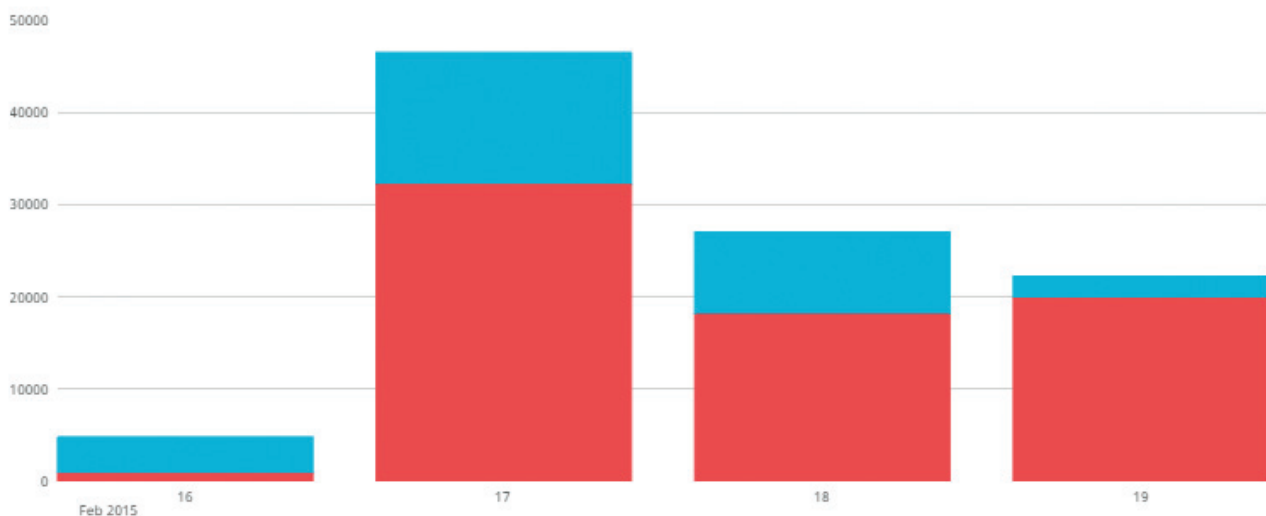
Negative



71%

On the 17th and 18th February (the day of and day after the sona debate) 32,272 posts/tweets were classified as having negative sentiment. 60% of these negative posts/tweets mention #sonadebate or 'Zuma'.

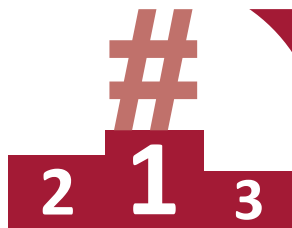
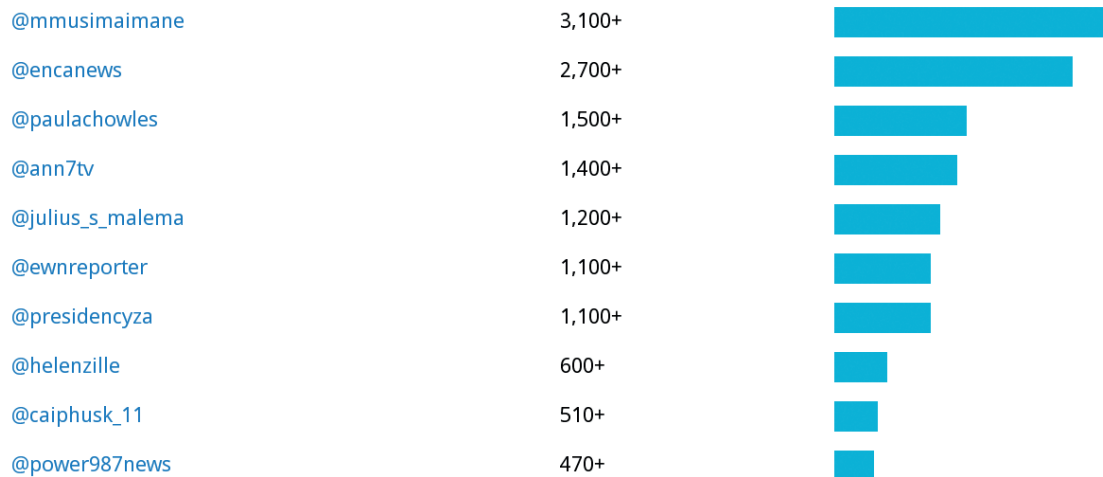
On the 19th of February, the day of President Zuma's response, 11,472 posts/tweets (out of a total of 22,232 posts/tweets on the 19th) mentioned 'Zuma' or #SONAreply in a negative sentiment.





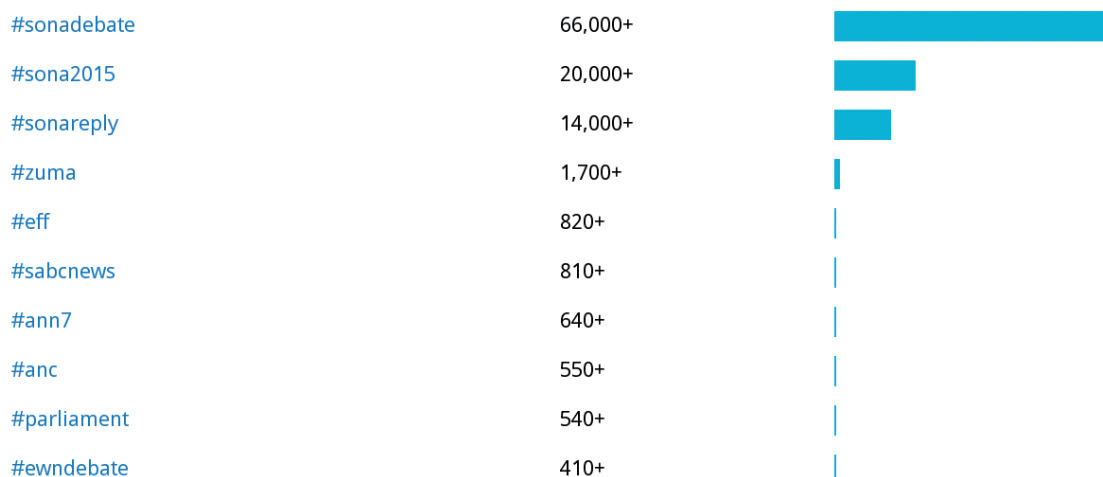
Top Mentions

The most frequently used Twitter handles in posts.



Top Hashtags

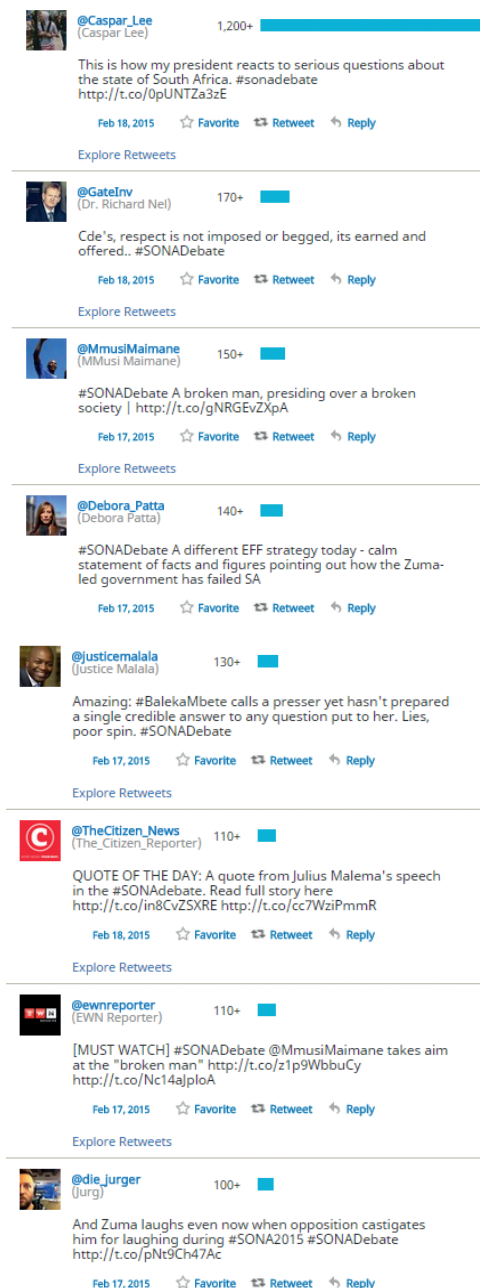
The most frequently mentioned hashtags in posts.





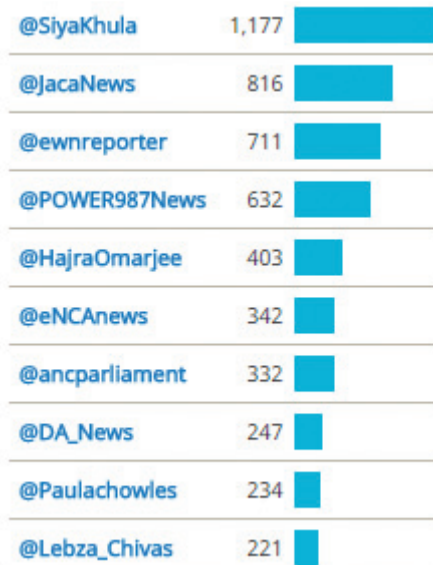
Top Retweets

The most frequent retweets, including those done via the retweet button as well as those done manually. The top retweet by a significant margin coming from @Casper_Lee a prominent South African Youtube star; followed by Dr. Richard Nel and the DA's Mmusi Maimane.



MOST PROLIFIC

Ranks the top 10 unique Twitter authors by volume of tweets related to a given topic. These are the most active authors in a conversation over a particular time period, regardless of their influence score.



Total Potential Impressions/Reach

981 million total potential impressions

Calculates the total potential impressions for a topic on Twitter by summing the followers of each Twitter author for a specified topic and time period.

